

PROMPTLINK COMMUNICATIONS ANNOUNCES LAUNCH OF CABLE MODEM TEST PLATFORM VERSION 2

Next Generation Tester Supports DOCSIS 3.1 and Routers on a Single Platform

Oceanside, CA – April 25, 2017 - Promptlink Communications, a leading provider of software applications for the testing and management of broadband networks and equipment, today announced the introduction of the next generation of Customer Premise Equipment (CPE) test platforms, Cable Modem Test Platform Version 2 (CMTPv2). This product combines router and DOCSIS testing functionality and support for DOCSIS 3.1 devices at the fastest speeds ever offered in a Promptlink product.

CMTPv2 builds upon the industry-standard original Cable Modem Test Platform, which has tested over a billion DOCSIS devices since its inception 13 years ago. CMTPv2 provides several advantages over the original and over competitive products. These advantages include integration of Promptlink's Wireless Router Test Platform for testing of non-DOCSIS devices, support for DOCSIS 3.1 OFDM channels, shielded Wi-Fi test enclosures and full parallel testing. Along with these new capabilities, Promptlink's CMTPv2 also adds ground-up support for MoCA enabled devices, making it capable of testing the most advanced devices today and in the future.

Promptlink's Cable Modem Test Platform v2 tests devices across a wide spectrum of parameters designed to separate devices that fail to meet operator and manufacturer standards from those that will perform well in customer homes. This testing includes DOCSIS functionality, and connectivity and throughput testing of all physical ports, as well as wireless security, SSID, and wireless connectivity for all wireless protocols, up to and including wireless AC. With the addition of a high-speed fiber backbone capable of testing at DOCSIS 3.1 speeds, CMTPv2 once again sets the bar high for the CPE testing industry. New parallel test capabilities find customers experiencing 2-3 times throughput improvements with an upgrade to CMTPv2.

By correctly identifying "problem" devices, operators can significantly reduce expenses incurred by circulating defective equipment to their customers, as well as reduce No Problem Found (NPF) charges that can be assessed by device vendors during the Return Merchandise Authorization (RMA) process. Promptlink's CMTPv2 has filled the market need for a single, robust test platform to test all varieties of cable modems, routers, access points, and other broadband devices.

Dr. Foad Towfiq, president and founder of Promptlink Communications, said, "This new addition to the Promptlink portfolio helps our customer base reduce capital and labor expenses related to the testing of CPE devices, with higher throughput capabilities than previously thought possible."

Dr. Towfiq continued, "it also meets the urgent need for solutions to test DOCSIS 3.1 devices, which are quickly being adopted by major cable operators."

This product is now available to operators and device manufacturers worldwide.

About Promptlink Communications

Promptlink Communications has been providing software and system integration solutions to the broadband industry since 1994. Promptlink Communications is an innovative company with a focus on development and deployment of support tools for broadband and network service providers. Promptlink customers have included all major cable operators in the Americas, and companies servicing most other major operators around the world.

Promptlink currently offers a cost-effective suite of software applications for management and testing of broadband networks and equipment. Promptlink's unique technologies have been developed through the experience of 23 years in systems integration, CPE testing and network management.

Promptlink Communications is a privately held company headquartered in Oceanside, California. Promptlink offices can also be found in North America, Latin America and Europe. www.promptlink.com

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