

Promptlink Communications Announces Expansion of Set-Top Box Test Platform to Support ARRIS DAC STB Testing

Added Support Puts Set-Top Tester in Forefront of Testing Options for Telecom Operators

Oceanside, CA - November 30, 2015 - Promptlink Communications, a leading provider of software applications for the testing and management of broadband networks and equipment, today announced an expansion of its' technology-leading Set-Top Box Test Platform (STBTP) to support the testing of Arris Digital Access Controller (DAC) enabled set top boxes.

This expansion greatly widens the market appeal for the STBTP system, as operators can now test DAC-based equipment along with the original support for DVB-x equipment. The STBTP product is currently installed in Broadband Operators across multiple continents, where benefits are already being seen in the testing of customer-returned Set-Top Boxes to determine functionality of the returned equipment.

Promptlink's Set-Top Box Test Platform tests STB devices across a wide spectrum of parameters designed to separate devices that fail to meet operator and manufacturer standards from those that will perform well in customer homes. By correctly identifying "problem" devices, operators can significantly reduce expenses incurred by unnecessary truck rolls, as well as reduce No Problem Found (NPF) charges that can be assessed by modem vendors during the Return Merchandise Authorization (RMA) process. Promptlink's STBTP has filled the market need for a single, robust test platform created by the increased volume of devices, marrying high-volume test capabilities and operational simplicity with the technological complexity to successfully diagnose devices across a wide variety of outputs and interfaces. Promptlink continues to add enhancements to their products in order to meet the needs of operators worldwide.

Dr. Foad Towfiq, president and founder of Promptlink Communications, said, "This new PRODUCT brings Promptlink to the forefront of Set-Top Box device testing. Promptlink is pleased to provide our customers with industry-leading products in order to maximize the efficiency of their operations. We are proud of our ongoing commitment to quality, reliability and cutting-edge technology."

This product is now available to operators and device manufacturers worldwide.

About Promptlink Communications

Promptlink Communications has been providing software and system integration solutions to the broadband industry since 1994. Promptlink Communications is an innovative company with a focus on development and deployment of support tools for broadband and network service providers.

Promptlink currently offers a cost-effective suite of software applications for management and testing of broadband networks and equipment. Promptlink's unique technologies have been developed through the experience of 19 years in systems integration, CPE testing and network management.

Promptlink Communications is a privately held company headquartered in Oceanside, California. Promptlink offices can also be found in North America, Latin America and Europe. www.promptlink.com.

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